State Contact Information

The U.S. Department of Education requires institutions offering distance education programs to provide contact information to consumers residing in all states. The list below provides contact information of all 50 states, the District of Columbia, and Puerto Rico. It should not be construed as informative of agency regulation, where an institution is licensed or in which states an institution is required to be licensed.

Alabama

Alabama Commission on Higher Education PO Box 302000 Montgomery, AL 36130-2000 Student Complaint

Alaska

Alaska Commission on Postsecondary Education
PO Box 110505
Juneau, AK 99811-0505
customer.service@alaska.gov

Alaska Office of Attorney General
Consumer Protection Unit
1031 W. Fourth Avenue, Suite 200
Anchorage, AK 99501
attorney.general@alaska.gov
Consumer Complaint

Arizona

Arizona State Board for Private Postsecondary Education
1400 W. Washington Street
Room 260
Phoenix, AZ 85007
Student Complaint Form

Arkansas

Arkansas Higher Education Coordinating Board
Arkansas Department of Higher Education
114 East Capitol Ave
Little Rock, AR 72201
ADHE Info@adhe.edu
Student Grievance Form

<u>Arkansas State Board of Private Career Education</u> 423 Main St, Suite 400 Little Rock, AR 72201 <u>sbpce@arkansas.gov</u> Complaint Process

California

California Bureau for Private Postsecondary Education

P.O. Box 980818
W. Sacramento, CA 95798-0818
bppe@dca.ca.gov

Complaint Form

Colorado

Colorado Department of Higher Education

1560 Broadway, Suite 1600
Denver, CO 80202
Student Resources
Submit a Complaint

Connecticut

Connecticut Office of Higher Education

61 Woodland Street Hartford, CT 06105-2326 info@ctdhe.org

Connecticut Department of Consumer Protection

165 Capitol Avenue Room 110 Hartford, CT 06106 trade.practices@ct.gov File a Complaint

Consumer Complaint Hotline: (800) 842-2649

Delaware

Delaware Higher Education Office

Delaware Higher Education Office The Townsend Building 401 Federal St., Ste. 2 Dover, DE 19901 dheo@doe.k12.de.us

Delaware Attorney General

Consumer Protection, Wilmington Office: 820 N. French Street, 5th floor Wilmington, DE 19801 consumer.protection@state.de.us
Consumer Complaint Statement

District of Columbia

District of Columbia Office of the State Superintendent of Education

Higher Education Licensure Commission

Education Licensure Commission 1050 First Street, NE Washington, DC 20002

Complaint Process

Florida

Florida Commission for Independent Education

325 W. Gaines Street, Suite 1414
Tallahassee, FL 32399-0400
cieinfo@fldoe.org
Complaint Process

Georgia

Georgia Nonpublic Postsecondary Education Commission

2082 E. Exchange Pl. #220 Tucker, GA 30084-5334

Complaint Forms

Hawaii

Hawaii State Board of Education
Hawaii State Board of Education
PO Box 2360
Honolulu, HI 96804
ocp@dcca.hawaii.gov
File a Complaint

Idaho

Idaho State Board of Education

Attn: State Coordinator for Private Colleges and Proprietary Schools 650 West State Street
PO Box 83720
Boise, ID 83720-0037
Student Complaint Procedures

Illinois

Illinois Board of Higher Education

431 East Adams, 2nd Floor Springfield, IL 62701-1404

info@ibhe.org

Institutional Complaint Hotline: (217) 557-7359

Illinois State Board of Education

100 N. 1st Street Springfield, IL 62777

Illinois Attorney General

Illinois Attorney General

Consumer Protection Bureau

500 South Second Street

Springfield, IL 62706

Contact the Illinois Attorney General's Office

Consumer Complaint On-Line Submission Form

Consumer Fraud Hotline: (800) 243-0618

Indiana

Indiana Board for Proprietary Education

Indiana Commission on Proprietary Education Attn: Director of Regulatory Compliance 302 W Washington Street, Room E201 Indianapolis, IN 46204 Student Complaint Form

Iowa

Iowa College Aid Commission

Iowa Student Aid Commission 475 SW Fifth St., Suite D Des Moines, IA 50309 info@iowacollegeaid.gov Student Complaints

Kansas

Kansas Board of Regents

1000 SW Jackson Street, Suite 520 Topeka, KS 66612-1368 regents@ksbor.org

Complaint Process

Kentucky

Kentucky Council on Postsecondary Education

100 Airport Road, Third Floor Frankfort, KY 40601

Kentucky Commission on Proprietary Education

500 Mero Street, 4th Floor Frankfort, KY 40601 kcpe@ky.gov Complaint Form

Office of Attorney General

700 Capitol Avenue, Suite 118
Frankfort, KY 40601-3449
consumer.protection@ag.ky.gov
Consumer Complaints

Louisiana

Louisiana Board of Regents
PO Box 3677
Baton Rouge, LA 70821-3677
Student Complaint Form

Maine

Maine Department of Education

Complaint Investigator
23 State House Station
Augusta, ME 04333-0023
Angel.loredo@maine.gov
Student Complaint Form

Maine Attorney General
Consume Protection Division

6 State House Station Augusta, ME 04333 Consumer Complaints

Maryland

Maryland Higher Education Commission
6 North Liberty St.
Baltimore, MD 21201
Student Complaint Process
SARA Complaint Process

Maryland Attorney General
Consumer Protection Division
200 St. Paul Place
Baltimore, MD 21202
consumer@oag.state.md.us
Complaint Process

Consumer Protection Hotline: (410) 528-8662

Massachusetts

Massachusetts Board of Higher Education
One Ashburton Place, Room 1401
Boston, MA 02108
Complaints

Michigan

Michigan Labor and Economic Opportunity
Office of Postsecondary Schools
Proprietary School Unit Staff
201 N. Washington Sq.
Lansing, MI 48913
pss@michigan.gov

Minnesota

Minnesota Office of Higher Education 1450 Energy Park Drive, Suite 350 St. Paul, MN 55108-5227 info.ohe@state.mn.us Minnesota Attorney General's Office 445 Minnesota Street, Suite 1400 St. Paul, MN 55101 File a Complaint

Mississippi

Mississippi Commission on College Accreditation
3825 Ridgewood Road
Jackson, MS 39211-6453
Student Complaint Form
Mississippi Commission of Proprietary School and Registration
3825 Ridgewood Road
Jackson, MS 39211-6453
CPSCR Complaints

Consumer Protection Division
Office of the Attorney General
State of Mississippi
PO Box 22947
Jackson, MS 39225-2947
Consumer Complaint Form

Missouri

Missouri Department of Higher Education & Workforce Development
Missouri Department of Higher Education
301 W. High Street
PO Box 1469
Jefferson City, MO 65102-1469
info@dhewd.mo.gov
Complaint Process

Montana

Montana Board of Regents

Office of the Commissioner of Higher Education

Montana University System 560 N. Park Ave. PO Box 203201 Helena, MT 59620-3201 Complaint Process

Montana Office of Consumer Protection

Montana Office of Consumer Protection 555 Fuller Avenue P.O. Box 200151 Helena, MT 59620-0151 contactocp@mt.gov File a Complaint

Nebraska

Nebraska's Coordinating Commission for Postsecondary Education

PO Box 95005 Lincoln, NE 68509-5005

Nebraska Department of Education

Investigations Office 500 S. 84th St., 2nd Floor PO Box 94987 Lincoln, NE 68509-4987 Complaint Form

Nebraska Attorney General

Consumer Protection Division

2115 State Capitol Lincoln, NE 68509 File a Complaint

Consumer Protection Hotline: (800) 727-6432

Nevada

Nevada Commission on Postsecondary Education

2800 E. St. Louis Las Vegas, Nevada 89104 Student Complaint

New Hampshire

New Hampshire Higher Education Commission
25 Hall Street
Concord, NH 03301-3860
Higher Education Complaint Form

New Jersey

Office of the Secretary of Higher Education

New Jersey Commission on Higher Education PO Box 542 Trenton, NJ 08625 nj_che@che.state.nj.us Filing a Complaint

New Jersey Department of Labor & Workforce Development

1 John Fitch Plaza
PO Box 110
Trenton, NJ 08625-0110
schoolapprovalunit@dol.state.nj.us
Conflict Resolution Questionnaire

New Jersey Division of Consumer Affairs

124 Halsey Street Newark, NJ 07102 Complaints

New Mexico

New Mexico Higher Education Department 2044 Galisteo, Suite 4 Santa Fe, NM 87505 Student Complaints

New York

New York Office of College and University Evaluation
New York State Education Department
89 Washington Ave.
Albany, NY 12234
ocueinfo@nysed.gov
Filing a Complaint

New York Bureau of Proprietary School Supervision New York State Education Department

89 Washington Avenue Albany, NY 12234

New York State Department of State Division of Consumer Protection

Consumer Assistance Unit 99 Washington Ave. Albany, NY 12231-0001 File a Complaint

North Carolina

North Carolina Community College System Office of Proprietary Schools

200 West Jones St. Raleigh, NC 27603 Complaint Forms

North Carolina Consumer Protection

Attorney General's Office

114 West Edenton St. Raleigh, NC 27603 File a Complaint

North Dakota

North Dakota Department of Career and Technical Education

State Capitol - 15th Floor 600 E. Boulevard Ave. Dept. 270 Bismarck, ND 58505-0610 cte@nd.gov

North Dakota Consumer Protection Division

Office of Attorney General

1720 Burlington Dr., Suite C Bismarck, ND 58504-7736 Consumer Resources

Ohio

Ohio State Board of Career Colleges and Schools

30 East Broad St., Suite 2481 Columbus, OH 43215-31414 Grievance Form

Ohio Board of Regents

25 South Front St. Columbus, OH 43215 Student Complaints

Ohio Attorney General

Consumer Protection Division

30 East Broad Street, 14th floor Columbus, OH 43215-3400 File a Complaint

Oklahoma

Oklahoma State Regents for Higher Education

655 Research Parkway, Suite 200 Oklahoma City, OK 73104

Oklahoma State Board of Private Vocational Schools

3700 Classen Boulevard, Suite 250 Oklahoma City, OK 73118-2864

Oklahoma Office of the Attorney General

Consumer Protection Unit

Attn: Investigative Analyst 313 NE 21st Street Oklahoma City, OK 73105 Consumer Complaint Form

Oregon

Oregon Office of Degree Authorization 3225 25th St. SE Salem, OR 97302

Oregon Department of Education Private Career Schools Office 255 Capitol Street NE Salem, OR 97310-0203

Oregon Attorney General
Consumer Protection
1162 Court Street NE
Salem, OR 97301-4096
Consumer Complaint Form

Pennsylvania

Pennsylvania Department of Education 333 Market Street Harrisburg, PA 17126-0333

Office of Attorney General

Strawberry Square Harrisburg, PA 17120 Submit a Complaint

Puerto Rico

Puerto Rico Council on Higher Education PO Box 19900 San Juan, PR 00910-1900 Higher Education Complaint Form

Puerto Rico Department of Justice

PO 9020192 San Juan, PR 00902-0192

Rhode Island

Rhode Island Board of Education

255 Westminster St. Providence, RI 02903

Rhode Island Office of the Attorney General

Consumer Protection Unit

150 South Main Street Providence, RI 02903

Consumer Complaint

South Carolina

South Carolina Commission on Higher Education

1122 Lady St., Suite 400 Columbia, SC 29201 Complaint Procedures

South Dakota

South Dakota Board of Regents

306 E. Capitol Ave, Suite 200 Pierre, SD 57501-2545

South Dakota Office of Attorney General

Division of Consumer Protection

1302 E. Hwy 14 Suite 3 Pierre, SD 57501-8053 Complaint Form

Tennessee

Tennessee Higher Education Commission

312 Rosa Parks Ave., 9th Floor Nashville, TN 37243 Request for Complaint Review

Texas

Texas Workforce Commission

Career Schools and Colleges - Room 226-T 101 East 15th Street
Austin, TX 78778-0001
Complaints

Texas Higher Education Coordinating Board

1200 E. Anderson Lane Austin, TX 78752 PO Box 12788 Austin, TX 78711-2788

Office of the Attorney General

Consumer Protection

PO Box 12548

Austin, TX 78711-2548

File a Consumer Complaint

Utah

Utah Division of Consumer Protection

160 East 300 South

Salt Lake City, UT 84111

PO Box 146704

Salt Lake City, UT 84114-6704

consumerprotection@utah.gov

Complaints

Vermont

Vermont Department of Education

State Board of Education

1 National Life Dr., Davis 5

Montpelier, VT 05620-2501

Office of the Vermont Attorney General

109 State Street

Montpelier, VT 05609-1001

File a Complaint

Virginia

State Council of Higher Education for Virginia

101 N. 14th St., 10th Floor

James Monroe Building

Richmond, VA 23219

Student Complaints

Washington

Washington Student Achievement Council

917 Lakeridge Way

PO Box 43430

Olympia, WA 98504-3430

info@wsac.wa.gov

Student Complaints

Washington Workforce Training and Education Coordinating Board

128 10th Avenue SW

PO Box 43105

Olympia, WA 98504-3105

workforce@wtb.wa.gov

Complaint Procedures

Washington State Office of the Attorney General

1125 Washington St. SE PO Box 40100 Olympia, WA 98504-0100 Consumer Complaint Form

West Virginia

West Virginia Higher Education Policy Commission

1018 Kanawha Blvd E., Suite 700 Charleston, WV 25301-2800

Community and Technical College System of West Virginia

1018 Kanawha Blvd. E., Suite 700 Charleston, WV 25301

West Virginia Office of the Attorney General

Consumer Protection Division

PO Box 1789 Charleston, WV 25326-1789 File a Consumer Complaint

Wisconsin

Wisconsin Educational Approval Board

4822 Madison Yards Way, 3rd Floor Madison, WI 53705 P.O. Box 8366 Madison, WI 53708 dspseap@wisconsin.gov File a Complaint

Wyoming

Wyoming Department of Education

122 W. 25th St, Suite E200 Cheyenne, WY 82002

Attorney General's Office

Consumer Protection and Antitrust Unit

109 State Capitol Cheyenne, WY 82002 Consumer Complaint

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